FINN 3273-001  
Property and Casualty  
Spring 2018

Class Meetings

Tuesdays and Thursdays, 9:30am-10:45m, Friday 155

Instructor: Faith R. Neale, Ph.D.

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Office Hours: Tuesdays  
11:00 –12:30noon  
Thursdays  
11:00 - 12:30noon and by appointment

Course Description

This course involves an analysis of the needs of business and individuals for property and casualty insurance and the nature of coverage available. This course includes an examination of property and casualty insurance products with an emphasis on contract language, case law, the use of contracts, the type of coverage afforded, and underwriting procedures.

Student Conduct


All UNC Charlotte students have the responsibility to be familiar with and comply with the requirements of the UNC Charlotte Codes of Student Responsibility and Academic Integrity (noted above). The Code of Student Responsibility outlines the rules for student conduct in the classroom and toward all others at UNC Charlotte. The Code of Academic Integrity forbids cheating, fabrication or falsification of information, multiple submission of academic work, plagiarism, abuse of academic materials (such as Library books on reserve), and complicity in academic dishonesty (helping others to violate the Code). Any further specific requirements or permission regarding academic integrity in this course will be stated by the instructor, and are also binding on the students in this course. Students who violate the Code can be punished to the extent of being permanently expelled from UNC Charlotte and having this fact recorded on their official transcripts. The normal penalty is zero credit on the work involving dishonesty and further substantial reduction of the course grade. In almost all cases, the course grade is reduced to "F." If you do not have a copy of the Code, you can obtain one from the Dean of Students Office or access it online at the links provided above. Standards of academic integrity will be enforced in this course. Students are expected to report cases of academic dishonesty they become aware of to the course instructor who is responsible for dealing with them.

Course Objectives

1. Understand the environment, regulations, and restrictions in which property and casualty insurers operate.  
2. Understand the main functions of an insurer and the interaction between functions.  
3. Examine the lines of insurance available from property and casualty insurers and the limitations of those lines.  
4. Interpret information contained in insurer financial statements and explore how this information is used.
Required Text and Resources


Grading

The course grade will be based on three examinations (65% of the course grade), assignments and quizzes (10%), group project (20%) and attendance (5%). Each of these will be graded on a scale of 1 through 100. Exams 1 and 2 are worth 17.5% of your course grade. The final exam is worth 30% of your course grade and will be administered according to the schedule outlined in the UNCC Final Exam Schedule. Your final grade will be based on the following scale:

90 and above = A, 80 to 89 = B, 70 to 79 = C, 60 to 69 = D, less than 60 = F

Exams

Make-up exams will not be given. If an exam is the first exam missed and the absence is excused based on university guidelines, then the final exam will account for 47.5% of your course grade. If the absence is unexcused then you will be given a zero for that exam. Excluding emergencies, an absence is automatically considered unexcused if advance notice, at least 24 hours prior to the exam, of the absence is not provided to the instructor. All subsequent missed exams will result in a zero for that exam.

Class Participation

Class participation includes attendance, discussion, interactive activities, and meeting the general requirements of the course. Additional extra credit points from class participation may be earned at the conclusion of the course by actively participating in class such as answering and asking questions throughout the semester. Extra credit will not be awarded if any of the following occur: missing class, entering class late, using a laptop during class for anything other than this class’s work, using a cell phone or text messaging during class. Other discourteous or otherwise unprofessional behavior, such as talking while material is being presented, will automatically result in loss of extra credit class participation points.

Assignments and Quizzes

In-class and out-of-class assignments and quizzes will be administered throughout the course. Students must come to class or get assignments from classmates if an assignment is discussed during class. Assignments and quizzes, especially in-class, may not be posted or announced on Canvas. In-class assignments and quizzes may not be made up even if the class absence is excused. All students are assumed to exhibit a college level understanding of written English and grammar and written assignments are graded with this in mind. Students must take care to avoid misspellings and grammatical errors to avoid a loss of points. Students needing assistance with writing and presentations should consult the Writing Resource Center at [http://www.uncc.edu/writing/wrcindex.html](http://www.uncc.edu/writing/wrcindex.html).

Group Project

Groups will consist of 3-4 students. Students will form their own groups by the second day of class. At the end of the second day of class, all remaining students will be assigned to a group. All groups will be assigned an insurance company and will perform a peer evaluation of their operations including underwriting, claims, actuarial and distribution. At the end of the project students will evaluate the contribution of each group member and the group project grade will be adjusted accordingly to reflect the individual student’s contribution.

Attendance

Roll will be taken at the beginning of class. **Students must be present when the roll is called and stay for the entire class to get credit for class attendance.** If a student has a conflict the student must notify the instructor, in writing, of the nature of the conflict. Written notification must be received 24 hours before the affected class to receive consideration with the exception of medical emergencies. In the event of a medical emergency the student must notify the instructor in
a reasonable amount of time. The instructor will determine if the conflict is a valid excuse for missing class or arriving late to class. The instructor will determine if the amount of time to notification is reasonable.

Guest Speakers and Student Presentations

Class attendance is required at all times but additional penalties will be assessed if a student arrives late or misses a class when a guest speaker or students are presenting. Advance notification will be given when a speaker is scheduled or students are presenting. If you are absent during one of these classes, 3 points will be deducted from your final course grade. If you arrive late for one of these classes or after a mandatory class break, then 2 points will be deducted from your final course grade.

Class Policies

Special accommodations: Students needing special accommodations should inform the instructor of the type of accommodation needed during the first week of class.

E-mail: A great deal of communication is done by e-mail. Students are responsible for checking their UNCC e-mail account throughout the semester. Failure to check this account does not excuse the student from any missed assignments, classes, quizzes, etc.... All e-mails to the instructor must be written in a professional manner.

Cell phones: The use of cell phones or other communication devices is disruptive, and is therefore prohibited during class. Except in emergencies, those using such devices must leave the classroom for the remainder of the class period. Cell phones may not be on during class or exams. This includes ringing, text messaging, internet, video, camera, and silent modes. Violations of this policy will automatically result in loss of outstanding class participation points stated above and additional violations will result in 2 points deducted from your final course grade for each additional violation. In addition, cell phones or any other smart devices may not be in view of, or in contact with, any student during exams. Violations of this policy will result in a zero on the exam. In the case of family emergencies accommodations may be made with the instructor.

Class materials and notes: Additional materials may be provided as needed by the instructor throughout the course. If a student misses a class when this material is provided it is the student’s responsibility to arrange to obtain this material from another student or from the instructor during the instructor’s office hours. If you miss a day of class, lecture notes and materials should be obtained from another student.

Website: The outlines for the class lectures as well as other class materials including announcements will be posted on Canvas or e-mailed to the student. It is the student’s responsibility to check the Canvas website and their e-mails frequently to keep updated on the class. Students are encouraged to use the Canvas app on their smart phones to have timely access to announcements and other notifications.

Exams: Exams generally include multiple-choice questions requiring scantron answer sheets. Students are responsible for providing their own #2 pencils and calculators, if needed, on the day of exams.

Laptops: Laptops may be used during class for class purposes only and are permitted at the instructor’s discretion. Those using laptops are to sit on the back row of the classroom. If the laptop becomes a distraction the student will be required to turn it off and put it away immediately upon the instructor’s request. Failure to do so will result in removal from class that day. If laptop use continues to be a distraction, the instructor may prohibit their use for the remainder of the semester.
As a condition of taking this course, papers and assignments may be subject to submission for textual similarity review to VeriCite for the detection of plagiarism. All submitted papers will be included as source documents in the VeriCite reference database solely for the purpose of detecting plagiarism of such papers. No student papers will be submitted to VeriCite without a student’s written consent and permission. If a student does not provide such written consent and permission, the instructor may: (i) require a short reflection paper on research methodology; (ii) require a draft bibliography prior to submission of the final paper; or (iii) require the cover page and first cited page of each reference source to be photocopied and submitted with the final paper.

In order for an absence from class to be considered as excused by the instructor, students must make the request, in writing, at least 48 hours prior to the missed class. The determination of whether a class is excused is at the sole discretion of the instructor.

The Belk College of Business strives to create an inclusive academic climate in which the dignity of all individuals is respected and maintained. Therefore, we celebrate diversity that includes, but is not limited to ability/disability, age, culture, ethnicity, gender, language, race, religion, sexual orientation, and socio-economic status.
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<tr>
<th>Week/Date</th>
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| 1: Jan 9\textsuperscript{th} & 11\textsuperscript{th} | Overview of Course  
|                   | Overview of Insurance Operations (CH1), Due Jan 11\textsuperscript{th}: Group Members |
| 2: Jan 16\textsuperscript{th} & 18\textsuperscript{th} | Overview of Insurer Risks  
|                   | Insurance Regulation (CH2)                                           |
| 3: Jan 23\textsuperscript{rd} & 25\textsuperscript{th} | Insurance Regulation continued  
|                   | Insurance Marketing (CH3)                                            |
| 4: Jan 30\textsuperscript{th} & Feb 1\textsuperscript{st}  | Insurance Marketing (CH3)  
|                   | Group Work                                                           |
| 5: Feb 6\textsuperscript{th} & 8\textsuperscript{th}   | The Underwriting Function (CH4)                                       |
| 6: Feb 13\textsuperscript{th} & 15\textsuperscript{th} | Exam 1 – Feb 13\textsuperscript{th}  
|                   | The Claim Function (CH6)                                              |
| 7: Feb 20\textsuperscript{th} & 22\textsuperscript{nd} | The Claim Function continued  
|                   | Actuarial Operations (CH7)                                            |
| 8: Feb 27\textsuperscript{th} & Mar 1\textsuperscript{st} | Actuarial Operations continued  
|                   | Group Work                                                           |
| March 6\textsuperscript{th}    | Spring Break                                                        |
| 9: Mar 13\textsuperscript{th} & 15\textsuperscript{th} | Reinsurance Principles and Concepts (CH8)                            |
| 10: Mar 20\textsuperscript{th} & 22\textsuperscript{nd} | Risk Control & Premium Auditing (CH5)                                |
| 11: Mar 27\textsuperscript{th} & 29\textsuperscript{th} | Exam 2 – Mar 27\textsuperscript{th}  
|                   | Group Work                                                           |
| 12: Apr 3\textsuperscript{rd} & 5\textsuperscript{th}   | Securitization and Alternative Risk Transfer                         |
| 13: Apr 10\textsuperscript{th} & 12\textsuperscript{th} | Financial Analysis and Insurer Evaluation  
|                   | Group Work, Group Project Due Friday, April 13\textsuperscript{th}  |
| 14: Apr 17\textsuperscript{th} | Current & Emerging Issues  
|                   | Group Presentations                                                  |
| 15: Apr 24\textsuperscript{th} & 26\textsuperscript{th} | Group Presentations                                                  |
| 16: May 1\textsuperscript{st}    | Group Presentations                                                  |
| May 10\textsuperscript{th} – Thursday | Final Exam – 8am – 10:30am                                           |

***Please check the University website at [http://www.registrar.uncc.edu/exam.htm](http://www.registrar.uncc.edu/exam.htm) for updates on the final exam schedule. Many times changes to this schedule are made very late in the semester. While I will try to keep you updated on any changes it is your responsibility to check the schedule immediately prior to final exam week to verify the date and time of your exam.

This schedule is tentative and subject to change.

Class meetings:  Tuesdays and Thursdays
9:30-10:45am in Friday 155