

JENNIFER L. TROYER

Contact Information:

Department of Economics
Belk College of Business
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Academic Positions:

Associate Dean for Research and Graduate Programs, Belk College of Business, 2015 – Present.
Professor, Department of Economics and Adjunct Faculty Department of Public Health Sciences,
UNC Charlotte, 2012 - Present.
Dean's Administrative Fellow, UNC Charlotte, Belk College of Business, 2014.
Chair, Department of Economics, UNC Charlotte, 2011 – 2014.
Associate Professor, Department of Economics and Adjunct Faculty Department of Public
Health Sciences, UNC Charlotte, 2005 - 2012.
Assistant Professor, Department of Economics and Department of Health Behavior and
Administration, UNC Charlotte, 1999 – 2005.

Education:

Ph.D., Economics, Florida State University, Tallahassee, FL, Summer 1999
Fields of Specialization: Health, Industrial Organization, Labor
Dissertation: "The Impact of Regulatory Measures on Nursing Home Quality, Costs, and
Access"
M.S., Economics, Florida State University, Tallahassee, FL, Spring 1996
B.B.A., Economics, University of Memphis, Memphis, TN, Spring 1993
Graduated Summa Cum Laude with Honors in Business

Published or Forthcoming:

Troyer, J., Jones, A. E., Shapiro, N. I., Mitchell, A.M., Hewer, I., & Kline, J.A. (2014). "Cost-
Effectiveness of Computerized Quantitative Pretest Probability to Reduce Unnecessary
Medical Radiation Exposure in Emergency Department Patients with Chest Pain and
Dyspnea." *Academic Emergency Medicine. Forthcoming.*

Peitz, G. W., Troyer, J., Jones, A. E., Shapiro, N. I., Nelson, R. D., Hernandez, J., & Kline, J. A.
(2014). Association of Body Mass Index With Increased Cost of Care and Length of Stay
for Emergency Department Patients With Chest Pain and Dyspnea. *Circulation:
Cardiovascular Quality and Outcomes*, 7(2), 292-298. doi:
10.1161/circoutcomes.113.000702

- Kline, J. A., Shapiro, N. I., Jones, A. E., Hernandez, J., Hogg, M. M., Troyer, J., & Nelson, R. D. (2014). Outcomes and Radiation Exposure of Emergency Department Patients With Chest Pain and Shortness of Breath and Ultralow Pretest Probability: A Multicenter Study. *Annals of Emergency Medicine*, *63*(3), 281-288. doi: <http://dx.doi.org/10.1016/j.annemergmed.2013.09.009>
- Kline, J. A., Jones, A. E., Shapiro, N. I., Hernandez, J., Hogg, M. M., Troyer, J., & Nelson, R. D. (2014). Multicenter Randomized Trial of Quantitative Pretest Probability to Reduce Unnecessary Medical Radiation Exposure in Emergency Department Patients with Chest Pain and Dyspnea. *Circulation: Cardiovascular Imaging*, *7*(1), 66-73. doi: [10.1161/circimaging.113.001080](http://dx.doi.org/10.1161/circimaging.113.001080)
- Lane, S. J., Troyer, J. L., Dienemann, J. A., Laditka, S. B., & Blanchette, C. M. (2014). Effects of skilled nursing facility structure and process factors on medication errors during nursing home admission. *Health care management review*, *39*(4), 340-351. doi: [10.1097/HMR.0000000000000000](http://dx.doi.org/10.1097/HMR.0000000000000000).
- Troyer, J. L. & W. Sause (2013). Association between Traditional Nursing Home Quality Measures and Two Sources of Nursing Home Complaints." *Health Services Research*, *48*(4), 1256-1278. .
- Troyer, J. L., Odum, S. M., Kelly, M. P., Dedini, R. D., & Bozic, K. J. (2013). A Cost Utility Analysis Comparing the Cost-Effectiveness of Simultaneous and Staged Bilateral Total Knee Arthroplasty. *Journal of Bone & Joint Surgery*, *95*(16), 1441-1449.
- Walsh, J. E., Lane, S. J., & Troyer, J. L. (2013). Impact of Medication Aide Use on Skilled Nursing Facility Quality. *The Gerontologist*. doi: [10.1093/geront/gnt085](http://dx.doi.org/10.1093/geront/gnt085). Epub ahead of print on August 22, 2013.
- Racine, E. F., Lyerly, J., Troyer, J. L., Warren-Findlow, J., & McAuley, W.J. (2012). The influence of home-delivered Dietary Approach to Stop Hypertension meals on body mass index, energy intake, and percent of energy needs consumed among older adults with hypertension and/or hyperlipidemia. *Journal of the Academy of Nutrition and Dietetics*, *112*(11), 1756-1762. doi: [10.1016/j.jand.2012.06.358](http://dx.doi.org/10.1016/j.jand.2012.06.358).
- Racine, E. F., Troyer, J. L., Warren-Findlow, J., & McAuley, W. J. (2011). The effect of medical nutrition therapy on changes in dietary knowledge and DASH diet adherence in older adults with cardiovascular disease. *The Journal of Nutrition, Health & Aging*, *15* (10). 868-876. doi: [10.1007/s12603-011-0102-9](http://dx.doi.org/10.1007/s12603-011-0102-9)
- Troyer, J. L., & Sause, W. L. (2011). Complaints Against Nursing Homes: Comparing Two Sources of Complaint Information and Predictors of Complaints. *The Gerontologist*, *51*(4), 516-529. doi: [10.1093/geront/gnr023](http://dx.doi.org/10.1093/geront/gnr023)

- Jones, A. E., Troyer, J. L., & Kline, J. A. (2011). Cost-Effectiveness of an Emergency Department Based Early Sepsis Resuscitation Protocol. *Critical Care Medicine*, 39(6), 1306-1312. doi: 10.1097/CCM.0b013e31821201be
- Chang, C. F., & Troyer, J. L. (2011). Trends in Potentially Avoidable Hospitalizations among Adults in Tennessee, 1998-2006. *Tennessee Medicine*, Nov/Dec, 35-45.
- Fehring, T. K., Odum, S. M., Troyer, J. L., Iorio, R., Kurtz, S. M., & Lau, E. C. (2010). Joint Replacement Access in 2016: A Supply Side Crisis. *The Journal of Arthroplasty*, 25(8), 1175-1181.
- Kennedy, F. A., Burney, L. L., Troyer, J. L., & Caleb Stroup, J. (2010). Do non-profit hospitals provide more charity care when faced with a mandatory minimum standard? Evidence from Texas. *Journal of Accounting and Public Policy*, 29(3), 242-258. doi: 10.1016/j.jaccpubpol.2009.10.010
- Troyer, J. L., McAuley, W. J., & McCutcheon, M. E. (2010). Cost-Effectiveness of Medical Nutrition Therapy and Therapeutically Designed Meals for Older Adults with Cardiovascular Disease. *Journal of the American Dietetic Association*, 110(12), 1840-1851.
- Troyer, J. L., Racine, E. F., Ngugi, G. W., & McAuley, W. J. (2010). The Effect of Home delivered DASH Meals on the Diets of Older Adults with Cardiovascular Disease. *American Journal of Clinical Nutrition*, 91(5), 1204-1212. doi: 10.3945/ajcn.2009.28780
- Chang, C., & Troyer, J. (2009). The impact of TennCare on hospital efficiency. *Health Care Management Science*, 12(3), 201-216. doi: 10.1007/s10729-008-9084-5
- Schwarz, P. M., Troyer, J. L., & Walker, J. B. (2007). Animal House: Economics of Pets and the Household. *The B.E. Journal of Economic Analysis & Policy*, 7(1 (Contributions)), Article 35 doi: 10.2202/1935-1682.1679.
- Troyer, J. L., & McAuley, W. J. (2006). Environmental Contexts of Ultimate Decisions: Why White Nursing Home Residents Are Twice as Likely as African American Residents to Have an Advance Directive. *The Journals of Gerontology Series B: Psychological Sciences and Social Sciences*, 61(4), S194-S202.
- Troyer, J. L., & McAuley, W. J. (2006). Why are White Nursing Home Residents Twice as Likely as African-Americans to Have an Advance Directive? Understanding Ethnic Differences in Advance Care Planning. *Swiss Journal of Economics and Statistics*, 142(S), 97-102. [Extended Abstract]
- Brandon, W. P., Troyer, J. L., Sundaram, R., Schoeps, N., Sun, Y., & Walsh, B. J. (2005). Medicaid Enrollee Switching Among Managed Care Plans. *Journal of Health Care for the Poor and Underserved*, 16(4), 760-779.

- Dole, C. A., & Troyer, J. L. (2004). Do States Optimally Set Tax Rates? The Portfolio Approach vs. the Tax Smoothing Hypothesis. *Academy of Accounting and Financial Studies Journal*, 8(Fall), 1-15.
- Troyer, J. L. (2004). Examining Differences in Death Rates for Medicaid and Non-Medicaid Nursing Home Residents. *Medical Care*, 42(10), 985-991.
- Troyer, J. L., & Thompson, H. G., Jr. (2004). The Impact of Litigation on Nursing Home Quality. *Journal of Health Politics Policy and Law*, 29(1), 11-42. doi: 10.1215/03616878-29-1-11
- Troyer, J. L. (2002). Cross-Subsidization in Nursing Homes: Explaining Rate Differentials among Payer Types. *Southern Economic Journal*, 68(4), 750-773.
- Troyer, J. L. (2002). Decomposing the effect of marital status on migration. *Applied Economics Letters*, 9(10), 641-644. doi: 10.1080/13504850210124202
- Troyer, J. L., & Krasnikov, A. V. (2002). The Effect of Price Regulation on Innovation in the Pharmaceutical Industry. *Journal of Applied Business Research*, 18(4), 87.
- Sass, T. R., & Troyer, J. L. (1999). Affirmative Action, Political Representation, Unions, and Female Police Employment. *Journal of Labor Research*, 20(4), 571-587.

Invited Research Seminars:

- “Cost Effectiveness of Medical Nutrition Therapy and Therapeutic Meals for Seniors with Hypertension and Hyperlipidemia.” Presented at University of Memphis, Memphis, TN, November 2008.
- “The Dilemma of Vacant Beds: Did Lenient CON Policies Toward Hospitals Make Nursing Homes 'Sick'?” Presented at University of Chicago, Chicago, IL, March 2008.
- “The Dilemma of Vacant Beds: Did Liberal CON Policies Toward Hospitals Make Nursing Homes 'Sick'?” Presented at The Triangle Health Economics Workshop, University of North Carolina, Chapel Hill, NC, May 2006.
- “TennCare’s Effects on Hospital Efficiency.” Presented at University of Memphis, Memphis, TN, February 2005.
- “Determinants of Ethnic Differences in Advance Care Planning Among Nursing Home Residents.” Presented at University of Tampa, Tampa, FL. December 2004.
- “Examining Differences in Death Rates for Medicaid and Non-Medicaid Nursing Home Residents.” Presented at University of South Carolina, Columbia, SC. January 2004.

“Examining Differences in Death Rates for Medicaid and Non-Medicaid Nursing Home Residents.” Presented at Davidson College, Davidson, NC. February 2004.

“Supply Regulation in the Nursing Home Industry.” Presented at University of Texas at Arlington, Arlington, TX. April 2004.

“The Impact of Litigation on Nursing Home Quality.” Presented at Wake Forest University, Winston-Salem, NC. September 2002.

Conference Presentations:

“Association between Traditional Nursing Home Quality Measures and Two Sources of Nursing Home Complaints.” Presented at the Gerontological Society of America Annual Scientific Meeting, San Diego, November 2012.

“Nutrition Intervention for Cardiovascular Disease: Home-Delivered MNT and DASH Meals.” Presented at the Institute of Medicine Workshop on Nutrition and Healthy Aging in the Community, Washington, DC, October 2011.

“The effect of home-delivered MNT and DASH meals on older adults with cardiovascular disease: changes in dietary knowledge, changes in diet, and cost-effectiveness.” Presented at the Nutrition and Aging Conference, Little Rock, Arkansas, September 2011.

“Cost-Effectiveness of Medical Nutrition Therapy and Therapeutic Meals for Seniors with Hypertension and Hyperlipidemia.” Presented at the NC Conference on Aging, Winston-Salem, NC, September 2007, and at the Gerontological Society of America Annual Scientific Meeting, Atlanta, November 2009.

“Complaints Against Nursing Homes: Comparing Two Sources of Complaint Information and their Relationship with Traditional Quality Measures.” Presented at the American Society for Health Economics Conference, Durham, NC, June 2008, and at the International Health Economics Association Conference, Beijing, China, July 2009.

“The Dilemma of Vacant Beds: Did Liberal CON Policies Toward Hospitals Make Nursing Homes 'Sick'?” Presented at Southern Economic Association Conference, New Orleans, LA, November 2004, at the Western Economic Association Annual Conference, San Francisco, CA, July 2005, and at the Gerontological Society of America Annual Scientific Meeting, San Francisco, November 2007.

“The Impact of TennCare on Hospital Efficiency.” Presented at the Southern Economic Association Conference, New Orleans, LA, November 2004, and at the American Society for Health Economics Conference, Madison, WI, June 2006.

“Why are White Nursing Home Residents Twice as Likely as African Americans to Have an Advance Directive? Understanding Ethnic Differences in Advance Care Planning”

Presented at the ZEW European Conference on Long-Term Care, Mannheim, Germany, October 2005.

“Supply Regulation and Price Markups in the Nursing Home Industry” Presented at the International Health Economics Association Conference, San Francisco, CA, June 2003, at the Southern Economic Association Conference, San Antonio, TX, November 2003, and at the Missouri Valley Economic Association Conference, Kansas City, MO, February 2004.

“Medicaid Enrollee Switching Among Managed Care Plans” (with Bill Brandon, Raji Sundaram, Yanqing Sun, Nancy Schoeps, and Besty Walsh). Presented at the Southern Economic Association Conference, New Orleans, LA, November 2002.

“The Impact of Litigation on Nursing Home Quality” (with Herb Thompson). Presented at the Southern Economic Association Conference, Washington, D.C., November 2000, and at the American Public Health Association Conference, Atlanta, November 2001.

“Cost Shifting In Nursing Homes: Explaining Rate Differentials Among Payer Types.” Presented at the American Economic Association Conference, Boston, MA, January 2000.

“Affirmative Action, Unions, and Female Employment in Protective Service Occupations” (with Tim R. Sass). Presented at the Public Choice Society Meetings, New Orleans, LA, March 1998.

External Funding

Co-Investigator (PI of the UNC Charlotte subcontract; David Miller PI of grant award) on a proposal funded by the Agency for Healthcare Research and Quality, National Institutes of Health, July 2013 – April 2017. “A Multilevel mHealth Colorectal Cancer Screening (mCRC) Intervention for Primary Care Practices.” UNC Charlotte portion of grant: \$83,212.

Co-Investigator (PI of the UNC Charlotte subcontract; Jeffrey Kline PI of grant award) on a proposal funded by the Agency for Healthcare Research and Quality, National Institutes of Health, September 2009 – July 2013. “Quantitative Pretest Probability to Reduce Cardiopulmonary Imaging in the Emergency Department.” UNC Charlotte portion of grant: \$63,054. Total grant: \$1,055,376.

Principal Investigator (with Jim McAuley) on a proposal funded by the Administration on Aging, Department of Health and Human Services, October 2002 – February 2005. “The SOS Nutrition Project: MNT and Therapeutic Meals for Homebound Seniors with Three Chronic Diagnoses.” UNC Charlotte portion of grant: \$791,486.

Principal Investigator, Dissertation Fellowship Grant, U.S. Department of Health and Human Services, Health Care Financing Administration, 1998, \$21,580.

Internal Funding

Belk Summer Research Grant, The Belk College of Business, UNC Charlotte, 2011.

Belk College Faculty Research Grant, The Belk College of Business, UNC Charlotte, 2010.

Incubator Grant for Funded Research Award, The Belk College of Business, UNC Charlotte, 2007.

Childress Klein Research Fellowship, The Belk College of Business, UNC Charlotte, 2000, 2004, 2006.

Seed Grant Award, The Belk College of Business, UNC Charlotte, 2005.

BarclaysAmerican Summer Research Award, The Belk College of Business, UNC Charlotte, 2005.

Junior Faculty Summer Research Fellowship, UNC Charlotte, 2001, 2002.

Awards

Distinguished Scholarship Award, Belk College of Business Administration, 2002-2003, 2009-2010.

Best Paper Award for “Animal House: Economics of Pets and the Household” (with Peter Schwarz), Spring 2008.

Distinguished Service Award, The Belk College of Business, UNC Charlotte, 2005-2006.

40 Under 40 Award, Charlotte Business Journal, 2005.

John H. Biggs Fellow, UNC Charlotte, 2003. This fellowship is sponsored by TIAA-CREF.

Health Services Research Academy, Junior Investigator Award, 2003.

Awarded Georgescu-Roegen Prize for best paper published in the *Southern Economic Journal* during the year 2001-2002 (volume 68).

Teaching Experience:

Econometrics II, PhD in Business Administration, Concentration in Finance, UNC Charlotte (Spring 2007, Spring 2008, Spring 2009, Spring 2010, Spring 2011, Spring 2012, Spring 2013, Spring 2014).

Graduate Econometrics, MS in Economics, UNC Charlotte (Fall 2002, Fall 2003, Fall 2004, Fall 2005, Fall 2007, Fall 2009, Fall 2010).

Economics of Health and Health Care, PhD in Health Services Research, PhD in Public Policy, MS in Economics, UNC Charlotte (Fall 2009, Fall 2011, Fall 2013).

Health Economics, BS in Economics, UNC Charlotte (Spring 2000, Spring 2001, Spring 2002, Spring 2003, Spring 2004, Fall 2007, Fall 2010).

Applied Statistical Analysis, EMBA program in Taiwan, UNC Charlotte (Fall 2005). EMBA program in Hong Kong, UNC Charlotte (Summer 2007).

Finance in Healthcare Administration, MHA, UNC Charlotte (Fall 1999, Fall 2000, Fall 2001, Fall 2002, Fall 2004, Fall 2005).

Business and Economic Forecasting, BS in Economics, UNC Charlotte (Spring 2005).

Economics of Health Policy, MHA, UNC Charlotte (Spring 2000, Spring 2001, Spring 2002, Spring 2003, Spring 2004).

Principles of Microeconomics, UNC Charlotte (Fall 1999, Fall 2000, Fall 2001) and Florida State University (Summer 1996-Fall 1996).

Money, Banking, and Monetary Policy, Florida State University (Spring 1997).

Principles of Macroeconomics, Florida State University (Summer 1995-Spring 1996).

Thesis/Dissertation Committees

Dissertation Committee Chair, Jenny Hutchison, Health Services Research, 2014 to Present.

Dissertation Committee Chair, Jackson Deziel, Public Policy, 2014 to Present.

Dissertation Committee Co-Chair, Keith Carnes, Health Services Research, 2013 to Present.

Dissertation Committee Member, Eleonora Davalos, Public Policy, 2013 to Present.

Dissertation Committee Member, Izabela Szymanska, Organizational Science, 2013 to Present.

Dissertation Committee Member, Maureen Walsh-Koricke, Public Policy, 2013 to 2014.

Dissertation Committee Member, Petra Porter, Public Policy, 2012 to 2014.

Dissertation Committee Member, Bri Niggel, Health Services Research, 2013 to 2014.

Dissertation Committee Chair, Judy Walsh, Public Policy, 2013 to 2014.

Dissertation Committee Member, Elizabeth Radcliff, Health Services Research, 2012 to 2014.

Thesis Committee Member, Mona Kashiha, MS program in Economics, 2013.

Dissertation Committee Chair, Susan Odum, Health Services Research, 2011 to 2013.

Dissertation Committee Co-Chair, Barbara Ferguson, Health Services Research, 2010 to 2012.

Dissertation Committee Member, Jennifer Bushelle-Edghill, Health Services Research, 2010 to 2011.

Dissertation Committee Chair, Andrew Baxter, Public Policy, 2007 to 2011.

Thesis Committee Member, Kevin Crimmins, MS program in Economics, 2010 to 2011.

Thesis Committee Member, Pinar Calis, MS program in Economics, 2010 to 2011.

Dissertation Committee Member, Carol Stivender, Public Policy, 2009 to 2010.

Dissertation Committee Member, Chengxiu Sun, Public Policy, 2009 to 2010.

Dissertation Committee Member, Lindsay Baran, Business Administration with a concentration in Finance, 2008 to 2010.

Dissertation Committee Member, Galen Smith, Public Policy, 2008 to 2010.

Thesis Committee Member, Mikael Thoustrup, MS program in Economics, 2009.

Dissertation Committee Co-Chair, Sandi Lane, Health Services Research, 2008 to 2009.

Dissertation Committee Member, Shital Kamble, Health Services Research, 2007 to 2009.

Dissertation Committee Member, Stephen Stemkowski, Public Policy, 2007 to 2008.

Thesis Committee Member, Jonathan Poeder, MS program in Economics, 2006 to 2007.

Dissertation Committee Member, Ashley Dunham, Public Policy, 2005 to 2006.

Departmental and Programmatic Service:

Program Faculty Member, Doctoral Program in Health Services Research. Spring 2009 to Present.

Committee on Health Policy Specialization in the Ph.D. in Public Policy. Summer 2001 to Spring 2014.

Public Policy Concentration in Economics Committee, Chair, Department of Economics, Fall 2011 to Spring 2012.

Business Administration Doctoral Committee, Doctoral Program in Business Administration, Finance Major, Spring 2006 to Spring 2012.

Graduate Advisory Committee, Department of Economics. Spring 2003 to Spring 2011. Chair, Fall 2007 to Spring 2009.

Department Review Committee (formerly named the Personnel Committee), Department of Economics. Fall 2005 to Spring 2006. Fall 2007 to Spring 2011.

Faculty Council, Alternate for the Department of Economics. Fall 2010 to Spring 2011.

Curriculum Committee, M.S. in Mathematical Finance Program. Fall 2005 to Spring 2009.

Recruiting Committee, Chair, Department of Economics. Fall 2005 to Spring 2006.

Journal Rankings Committee, Department of Economics. Fall 2000 to Spring 2006.

Undergraduate Recruitment Committee in the Department of Economics. Fall 2001 to 2003.

Admissions Committee for the Master of Health Administration Program. Summer 2001 to Fall 2002.

Faculty Advisor for student in the Ph.D. in Public Policy program. Summer 2001 to Spring 2003, Summer 2006 to Present.

Search Committee for an Assistant Professor for the Master of Health Administration Program. Fall 2000 to Spring 2001, Spring 2002, Fall 2003 to Spring 2004.

Search Committee for a Director of the Master of Health Administration Program. Fall 2000 to Fall 2001.

Arts and Science Council Campaign Coordinator for the Department of Economics. Spring 2001, Spring 2002.

College Service:

Special Task Force on Clinical Faculty, Belk College of Business Administration, Spring 2012 to Fall 2013.

Search Committee for Joint Position in Financial Econometrics, Belk College of Business Administration. Fall 2010 to Spring 2011.

Speaker, "Health Economics: Applying Microeconomic Tools to Matters of Health," for Omicron Delta Epsilon, the Economics Honor Society, Fall 2010.

Belk College Strategic Planning Committee. Co-Chair of Scholarship Task Force. Fall 2008 to Spring 2009.

Graduate Affairs and Research Committee, Belk College of Business Administration. Fall 2007 to Spring 2008.

Curriculum Development Committee for the Doctorate in Health Services Research, College of Health and Human Services. Fall 2004 to Fall 2005.

Search Committee for the Associate Dean for International Programs, Belk College of Business Administration. Spring 2005.

Search Committee for the Chair of the Department of Economics, Belk College of Business, Spring 2005.

Search Committee for the Master of Business Administration Director, Belk College of Business Administration. Fall 2004.

Search Committee for the Associate Dean of Graduate Studies and Research, Belk College of Business Administration. Spring 2004.

University Service:

Search Committee for the Chair of Public Health Sciences, College of Health and Human Services. Fall 2011 to Spring 2012.

Search Committee for the Chair of Political Science and Public Administration, College of Liberal Arts and Sciences. Fall 2011 to Spring 2012.

School of Public Health Planning Committee. Fall 2010 to Present.

Faculty Mentor to Barbara Ferguson, Participant in UNC Charlotte's Summer Doctoral Teaching Assistants program. Summer 2010.

Graduate Council, Alternate for the Belk College of Business. Fall 2009 to Spring 2011.

Faculty Mentoring Program, Faculty Mentor for Elena Platonova. Fall 2007 to Spring 2009.

Health Services Research Academy. General Member Fall 1999 to Spring 2001, Fall 2007 to Present. Executive Committee Summer 2001 to Spring 2004. Associate Director Summer 2004 to Summer 2007.

Leadership UNC Charlotte Program. Fall 2008 to Spring 2009.

Search Committee for a Belk College of Business Dean. Fall 2007 to Spring 2008.

Late-Life Long-Term Care Academy. Spring 2004 to Spring 2006.

John H. Biggs Faculty Fellows Selection Committee. Spring 2004 to Fall 2005.

Guest lecturer on Long Term Care, Dr. Anna Ejakova's HADM 6120 class in April 2009. Guest lecturer on the topic of the U.S. Health Care System, Dr. Andrew Harver's HLTH 6279 class in January 2008. Guest lecturer on the topic of Health Economics, for Dr. William Brandon's PPOL 8663 course in April 2006, Dr. Jackie Dienemann's NURS 6115 course in March 2002, September 2002, July 2003, and September 2003, for Dr. Ann Newman's course in February 2004 and September 2004, for Gwen Foss's class in May 2006 (taped), for Dr. Jane Neese's course in October 2001, and for Dr. Peggy Wilmoth's course in October 1999, March 2000, and October 2000.

Study on Relative Market Salaries by Discipline and Rank. Commissioned by Chancellor Woodward and Provost Trauth. Spring 2000 to Spring 2002.

Gender Equity in Faculty Salaries Study (with John Gandar). Commissioned by Chancellor Woodward and Provost Trauth. Spring 2000 to Spring 2001.

Public Service:

Editorial Board, *The Gerontologist*, Spring 2007 to Present.

Scientific Committee, American Society for Health Economics, Inaugural 2006 Conference, 2nd Biennial Conference 2008, 3rd Biennial Conference 2010, 4th Biennial Conference 2012. Fall 2005, Fall 2007, Fall 2009, Fall 2011.

Scientific Committee, International Health Economics Association, Spring 2011.

Speaker, "Overview of Healthcare Economics: How Healthcare Economics affects me as an HR Professional at CHS," for Human Resources Professionals, Carolinas Healthcare System, Charlotte, NC, September 2009.

Moderator of Panel Discussion, "Practical Advice for Employer-Based Healthcare Coverage," Charlotte Chamber Chapters Health Care Summit, May 2009, Charlotte, NC.

Speaker, Charlotte-Mecklenburg Women's Summit, A Woman at the Table: A Better Feast for All, April 2009, Charlotte, NC.

Referee for the *The Gerontologist*, *Health Economics*, *Health Services Research*, *Managerial and Decision Economics*, *Journal of Health Politics, Policy and Law*, *The BE Journal of Economic Analysis & Policy*, *Medical Care*, *Eastern Economic Journal*, *Southern Economic Journal*, *Quarterly Review of Economics and Finance*.

Member of the Public Policy Committee of the Mecklenburg Status of Seniors Initiative, Spring 2005 to 2007.

Volunteer of the Year, Public Library of Charlotte and Mecklenburg County, Plaza-Midwood Branch, April 2004.

Guest, WNMX, "A Great Age" Program, September 2003.

Featured speaker at the monthly meeting of the Central Piedmont Chapter of the American Society for Public Administration on the topic of Rising Health Care Costs, February 2002.

Charlotte Mecklenburg Council on Aging, Fall 1999 to Summer 2000. Presented a seminar and at the Council on Aging Forum entitled, "Caregiving Issues in the Workplace." Developed related materials for distribution by the Council.

Guest, WFAE, "Charlotte Talks" Program, May 2000.

Member of American Economic Association, Southern Economic Association, International Health Economics Association, American Society of Health Economists, Committee on the Status of Women in the Economics Profession, Gerontological Society of America.